



Organisation pour le Secours Humanitaire

04 BP: 8837 Ouagadougou 04 Burkina Faso

Cel: (+226) 52 32 65 65 / 57 08 82 92

RECEPISSE N° 00000508901/MATDCS/SG/DGLPAP/DOASOC

Siège social : Avenue Yatenga Route RN2 Quartier Bissighin secteur 35 Arrd 08

N°CNSS : 1278913 S /IFU N° 00015678 W

Ref: 003/SG/2026/OSEH

EXPLANATORY NOTE

To:

To the General Management

of the IHH Foundation

Subject: Unavailability of Photographs and Videos Related to the Second Banner – Project No. 22862 “Qur’an Distribution”

As part of the implementation of Project No. 22862 – Qur’an Distribution, carried out with the support of our partner IHH, the Organisation pour le Secours Humanitaire (OSEH) proceeded with the distribution of copies of the Holy Qur’an to the identified beneficiaries.

In accordance with the monitoring and reporting requirements established for the activity, the distribution was carried out using two different banners, corresponding to the different distribution operations/sites. Photographs and videos were taken during these operations to document their implementation.

We would like to provide the following clarification regarding the availability of these photographic and audiovisual materials.

During the distribution carried out with the first banner, photographs were taken at the distribution site both with the team’s camera and with mobile phones. Although the files taken with the team’s camera were stored on the storage disk that was subsequently damaged, the photographs taken with mobile phones were successfully retrieved and recovered.

The available photographic evidence relating to this first operation can therefore be provided as part of the project reporting documentation.

However, the distribution carried out with the second banner, which took place at another location, was unfortunately not documented with photographs taken by mobile phones. The photographs and videos relating to this second operation were taken exclusively with the team’s camera.



Organisation pour le Secours Humanitaire

04 BP: 8837 Ouagadougou 04 Burkina Faso

Cel: (+226) 52 32 65 65 / 57 08 82 92

RECEPISSE N° 00000508901 / MATDCS / SG / DGLPAP / DOASOC

Siège social : Avenue Yatenga Route RN2 Quartier Bissighin secteur 35 Arrd 08

N°CNSS : 1278913 S / IFU N° 00015678 W

In accordance with the team's usual procedure, at the end of each operation, the photographs and videos taken with the camera are transferred to a storage disk dedicated to the archiving and preservation of data relating to the activities implemented.

Unfortunately, the photographic and audiovisual files relating to this second operation, corresponding to the second banner, were stored on the disk that subsequently suffered technical damage. As a result, these files are currently inaccessible and could not be recovered.

As soon as the problem was identified, OSEH undertook various steps and technical attempts to recover the data contained on the damaged disk. Despite these efforts, the photographs and videos relating to the second banner could unfortunately not be recovered to date.

We would like to clarify that this situation concerns exclusively the availability of the photographic and video files and does not call into question the actual implementation of the distribution operation.

The available monitoring and supporting documentation relating to the activity, including the beneficiary lists and other documents related to the distribution, remain in OSEH's records and can be provided for verification.

OSEH sincerely regrets this loss of data and recognizes the importance of photographs and videos in the monitoring, verification and reporting of activities supported by its partners.

Following this incident, OSEH also intends to further strengthen its procedures for data backup, duplication and archiving of photographic and audiovisual materials, in order to minimize the risk of a similar situation occurring in the future.

This explanatory note is issued to provide full transparency regarding the circumstances that led to the unavailability of the photographs and videos related to the second banner under Project No. 22862 – Qur'an Distribution.

We thank you for your understanding and remain available to provide any alternative supporting documentation available to us concerning this distribution operation.

Done in Ouagadougou, on 30/09/2026

For the Organisation pour le Secours Humanitaire (OSEH)

Yacouba SAWADO

Secretary General

Organisation pour le Secours Humanitaire (OSEH)

